SHRI CHINAI COLLEGE OF COMMERCE AND ECONOMICS

Andheri (East), Mumbai- 400069

ACTION TAKEN REPORT ON FEEDBACK ACADEMIC YEAR 2019-20

Internal Quality Assurance cell (IQAC) of our institution makes it a tradition and a practice to mandatory collect the feedback from students through the feedback form from time to time. The collected feedback from students analyzed and submits the action taken report accordingly.

Objective: The main purpose of this exercise is to the measure the impact of overall efforts of the institution. The institution intends to expand its benefits to reach out to all the students, teachers, alumni through the best possible way by far. The feedback is collected and analyzed through statistical tools based on the alternatives provided to students, teachers, alumni and henceforth further action is taken by the feedback committee.

Student's Suggestion:

Suggestion	Action Taken
Skill development activities and job-oriented programmed were requested.	Taken into consideration their valuable suggestions, institution started focusing more on skill development activities by way of conducting seminars, webinar as well as campus drive in order to make them employment ready.
Sufficient number of prescribed books/ references materials should be made available in the college library.	The books available in the library are purchased based on the recommendations made by the students from time to time.
More of practical training sessions suggested by the students.	Keeping in mind students valuable suggestion Teachers have started engaging themselves more into practical sessions in order to make their teaching more interesting.

Teacher's Suggestion:

Suggestion	Action Taken
Teachers should have the ultimate choice to adopt innovative techniques and strategies of teaching which includes seminars, presentations, group discussion and so on.	Based on the suggestion, recommended by the teachers. Teachers were informed to develop their pedagogical skills by the way of adopting and implementing innovative techniques and strategies, for that institution provided ICT enable classrooms.
There has to be an improvement in Teaching aids and teaching methods.	Priotize their suggestion, the institution tried their level best to cope up with the teaching methods and teaching aids. Computers lab was updated and upgraded with ICT facility and also smart classrooms for better learning.

Alumni Suggestion:

| Suggestion	Action Taken
Students suggested for improvement in the canteen premises, washrooms and other facilities.	The college has made all the necessary changes in the college canteen after receiving valuable suggestion. Necessary changes have been made by way of providing healthy and hygienic food for staff and students at reasonable rates. The interior of the cafeteria is well designed to accommodate more than 100 students giving an ambience of comfort and solace. Proper hygiene, cleanliness and water availability in the washrooms and computer lab with LAN internet services.
Students suggested towards improvisation of Gymkhana facility.	Based on the suggestion received, resulted into necessary changes in the gymkhana and also made a provision for sports activities both indoor and outdoor games.

I/C Principal

INCHARGE PRINCIPAL
SHRI CHINAI COLLEGE OF COMMERCE &
ECONOMICS ANDHERI (E), MUMBAI-400 069.

Shri Chinai College of Commerce & Economics

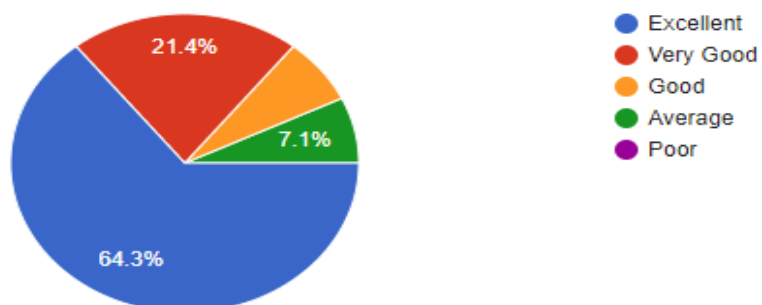## Analysis of teacher feedback on infrastructure. 2019-20

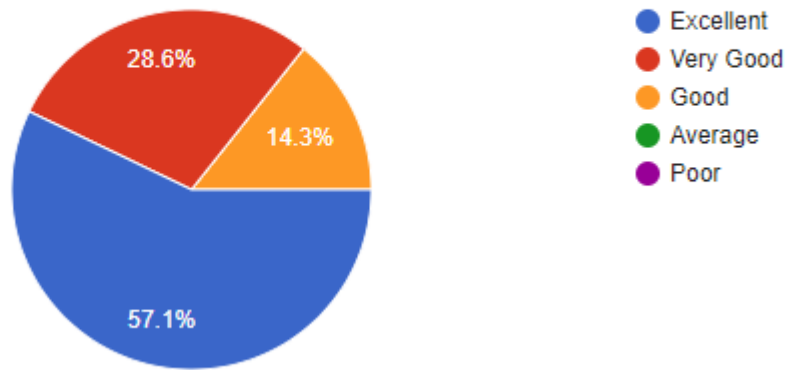1) Opportunities provided by the college for the academic growth.

14 responses

- ● Excellent
- ● Very Good
- ● Good
- ● Average
- ● Poor
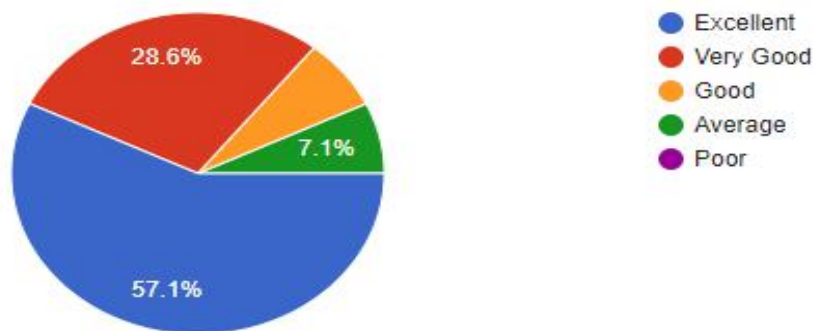
2) Advice from the authority about meeting qualification requirements and other conditions of employment.

14 responses

- ● Excellent
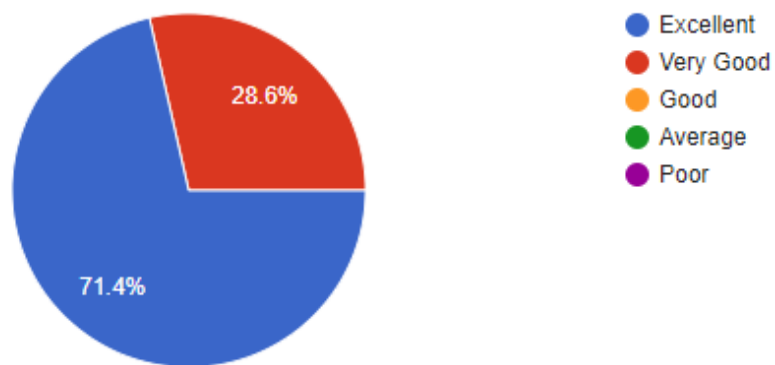- ● Very Good
- ● Good
- ● Average
- ● Poor

3) Nature of college administrations (Approachable and helpful)*

14 responses

- Excellent
- Very Good
- Good
- Average
- Poor

28.6%

14.3%

57.1%

4) Nature of office staff (Approachable and helpful)*

14 responses

- Excellent
- Very Good
- Good
- Average
- Poor

28.6%

71.4%

5) Library Facility.

14 responses

- Excellent
- Very Good
- Good
- Average
- Poor

50%

14.3%

35.7%
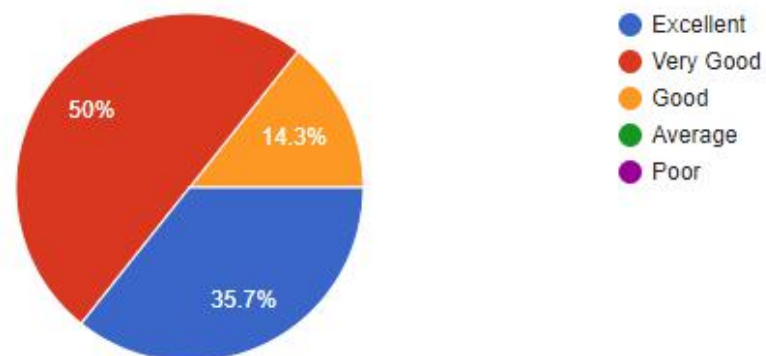
6) Nature of Library Facility (Approachable and helpful)*

14 responses

- ● Excellent
- ● Very Good
- ● Good
- ● Average
- ● Poor

50% / 21.4% / 28.6%
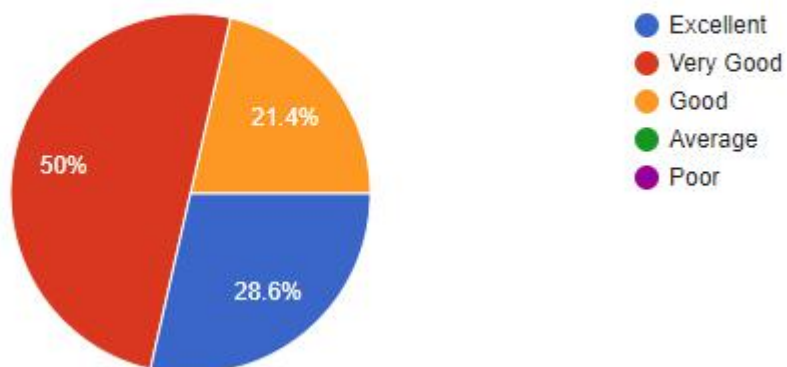
7) Nature of colleagues

14 responses

- ● Excellent
- ● Very Good
- ● Good
- ● Average
- ● Poor

35.7% / 7.1% / 57.1%
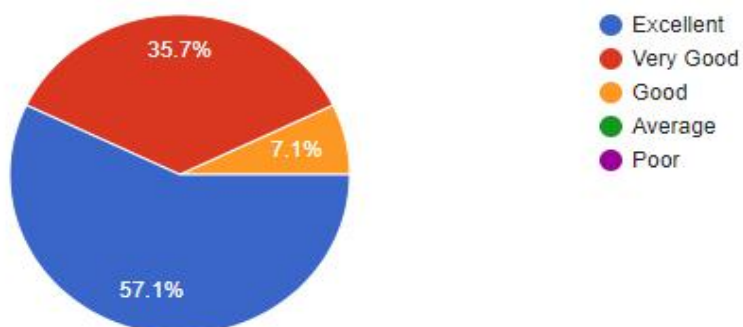
8) Admission Procedure.

14 responses

- ● Excellent
- ● Very Good
- ● Good
- ● Average
- ● Poor

50% / 7.1% / 42.9%
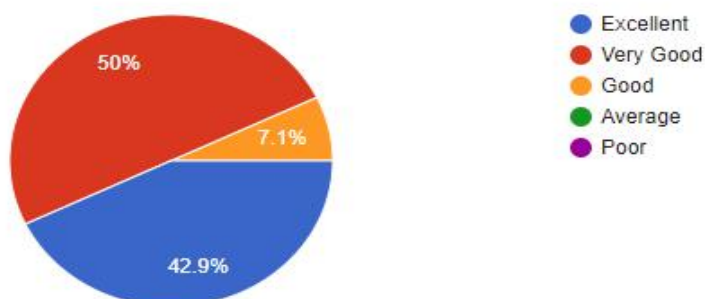
9) Classroom Availability.

14 responses

- Excellent
- Very Good
- Good
- Average
- Poor

21.4%
7.1%
71.4%

10) Computer Laboratory facility.

14 responses

- Excellent
- Very Good
- Good
- Average
- Poor

28.6%
7.1%
57.1%
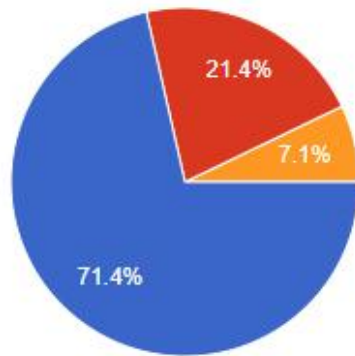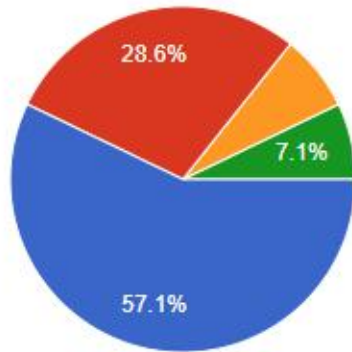
11) Examination system adopted by the college

14 responses

- Excellent
- Very Good
- Good
- Average
- Poor

14.3%
14.3%
71.4%
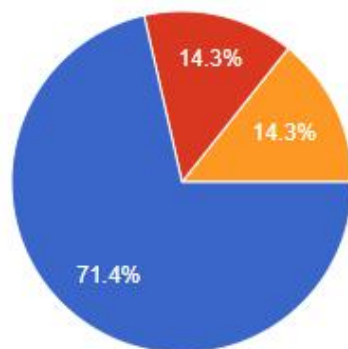
12) Evaluation and feebback mechanism.

14 responses

- ● Excellent
- ● Very Good
- ● Good
- ● Average
- ● Poor

21.4%
7.1%
64.3%
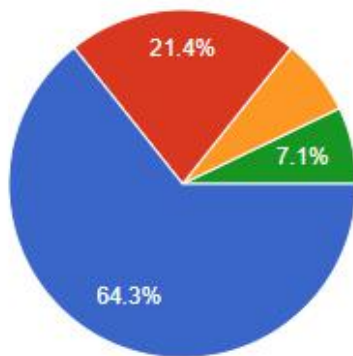
13) Canteen Facility.

14 responses

- ● Excellent
- ● Very Good
- ● Good
- ● Average
- ● Poor

35.7%
7.1%
35.7%
21.4%
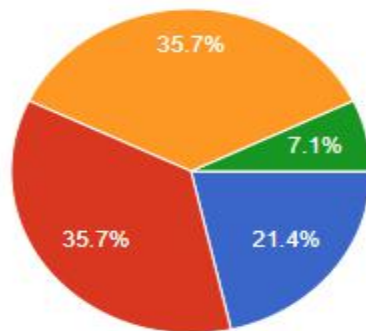
14) Gymkhana Facility.

14 responses

- ● Excellent
- ● Very Good
- ● Good
- ● Average
- ● Poor

50%
14.3%
28.6%
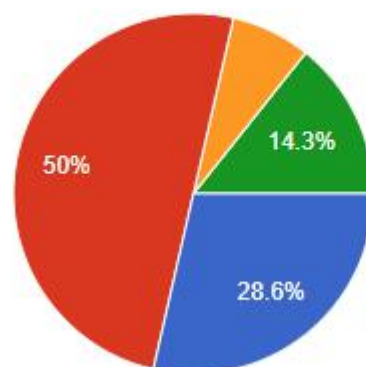
15) Availability of sports equipment.

14 responses

- Excellent
- Very Good
- Good
- Average
- Poor

42.9%
14.3%
42.9%
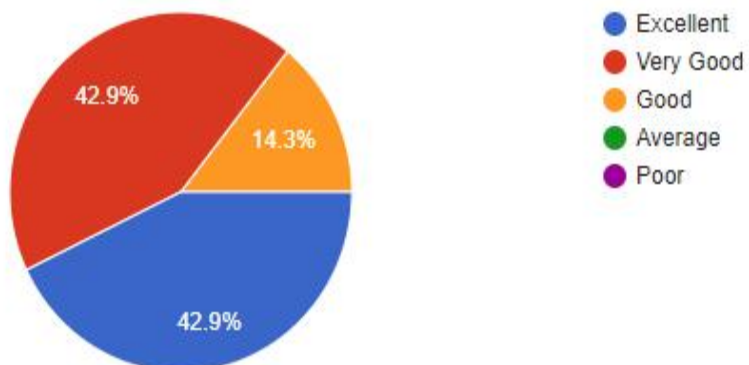
16) Girls common room/ boys common room / Staff room

14 responses

- Excellent
- Very Good
- Good
- Average
- Poor

42.9%
21.4%
35.7%
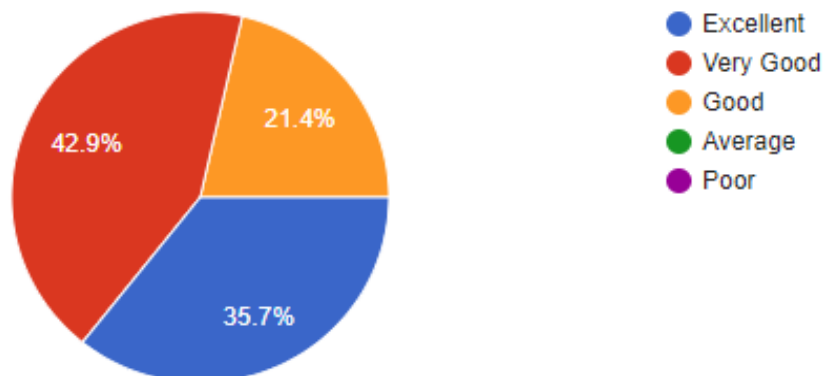
17) Medical facility.

14 responses

- Excellent
- Very Good
- Good
- Average
- Poor

35.7%
21.4%
7.1%
35.7%
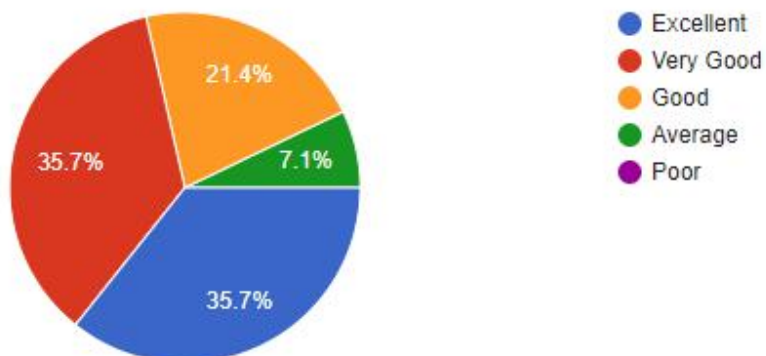
18) Security facility.

14 responses

- ● Excellent
- ● Very Good
- ● Good
- ● Average
- ● Poor

42.9%
7.1%
50%
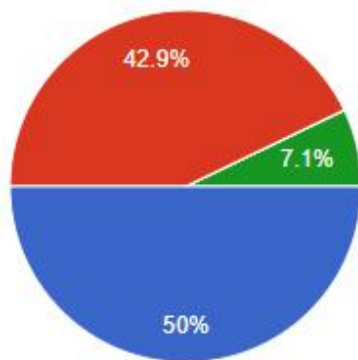
19) Cleanliness in college.

14 responses

- ● Excellent
- ● Very Good
- ● Good
- ● Average
- ● Poor

42.9%
7.1%
50%
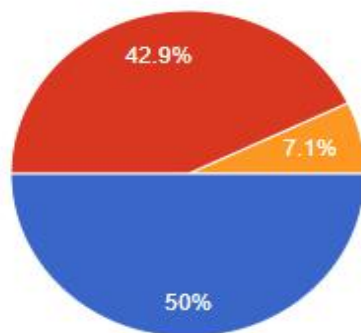
20) Washroom/ Sanitation.

14 responses

- ● Excellent
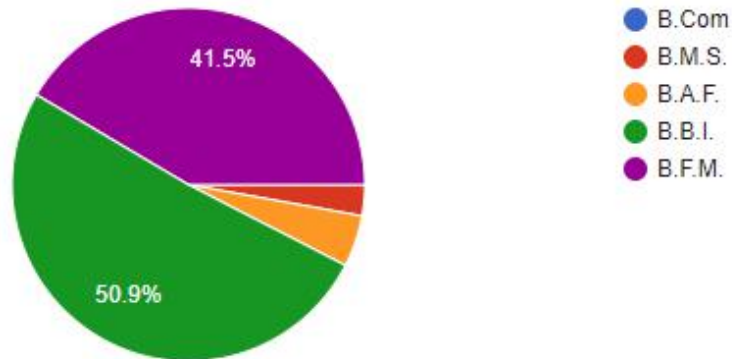- ● Very Good
- ● Good
- ● Average
- ● Poor

50%
14.3%
35.7%
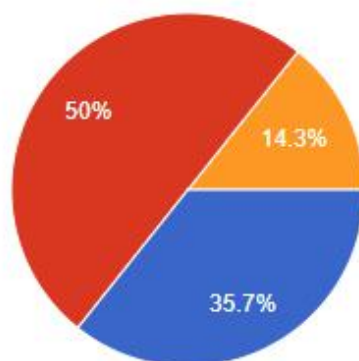
Shri Chinai College of Commerce & Economics Students Feedback form (Programme Feedback Analysis) 2019-20

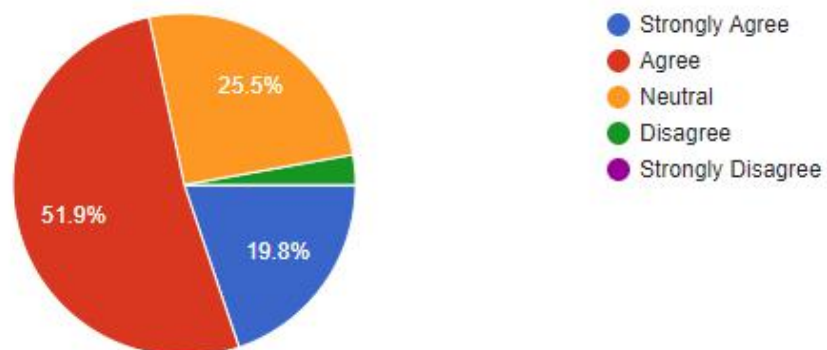## 1) In which course you are enrolled with ?

106 responses

- B.Com
- B.M.S.
- B.A.F.
- B.B.I.
- B.F.M.

41.5%

50.9%

2) In which year you are in?

106 responses

- First Year
- Second Year
- Third Year

27.4%

40.6%

32.1%
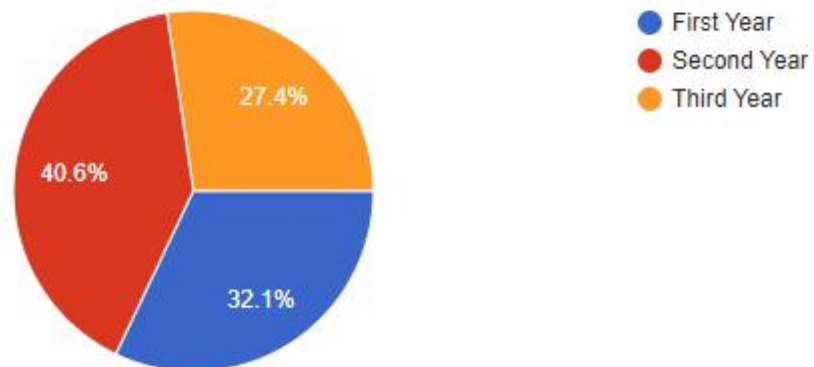
3) The Curriculum is suitable for the programme.

106 responses

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

25.5%

51.9%

19.8%

4) Nature of college administrations (Approachable and helpful)

106 responses

- ● Excellent
- ● Very Good
- ● Good
- ● Average
- ● Poor

39.6%
10.4%
26.4%
22.6%
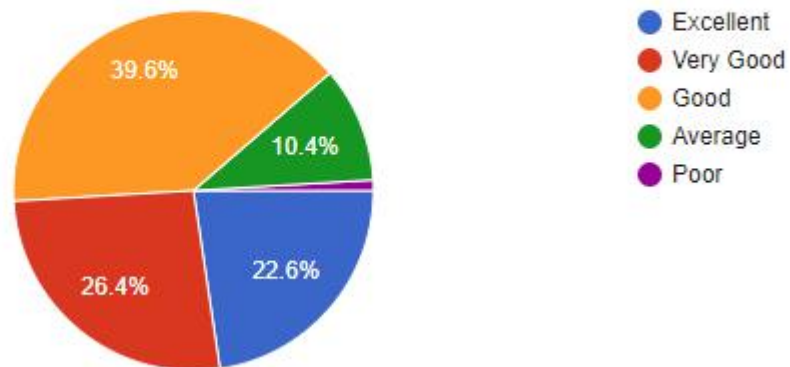
5) The curriculum gives good emphasis on the understanding of basics of the course.

106 responses

- ● Strongly Agree
- ● Agree
- ● Neutral
- ● Disagree
- ● Strongly Disagree

26.4%
51.9%
18.9%

6) Library Facility

106 responses

- ● Excellent
- ● Very Good
- ● Good
- ● Average
- ● Poor

34%
20.8%
17%
26.4%
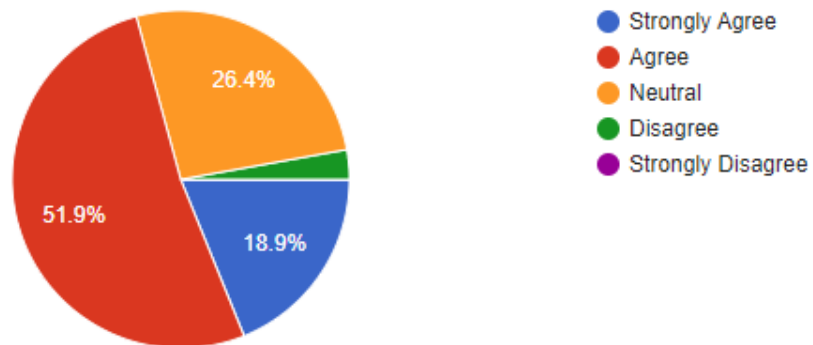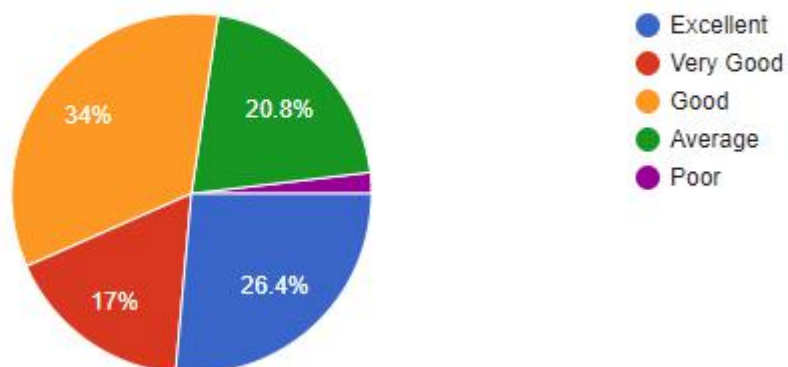
7) Admission procedure.

106 responses

- ● Excellent
- ● Very Good
- ● Good
- ● Average
- ● Poor

39.6%
25.5%
24.5%
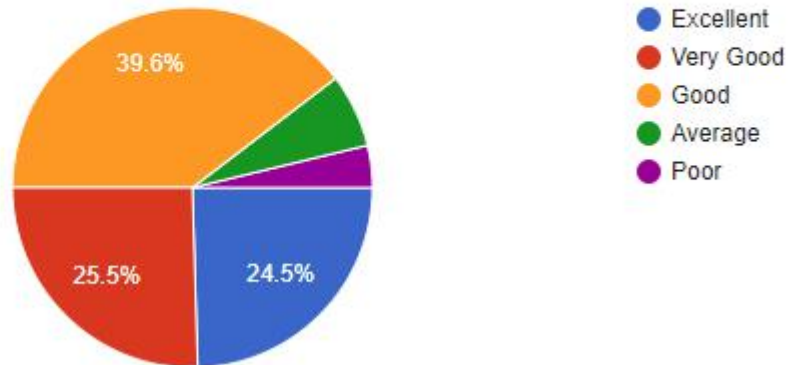
8) Classroom Availability.

106 responses

- ● Excellent
- ● Very Good
- ● Good
- ● Average
- ● Poor

40.6%
11.3%
18.9%
26.4%
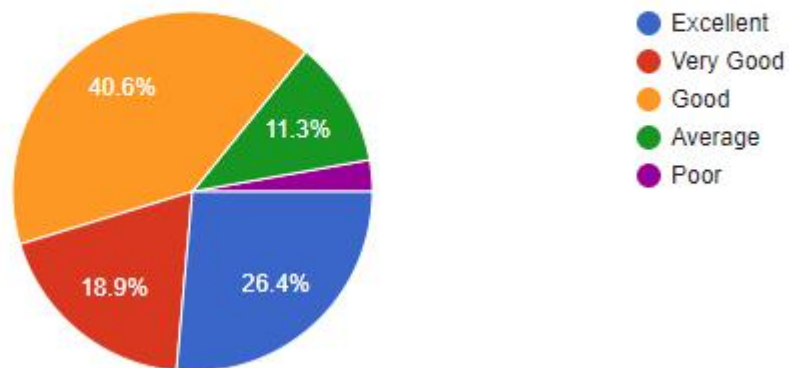
9) The lectures allocated for the modules/ Units are appropriate

106 responses

- ● Strongly Agree
- ● Agree
- ● Neutral
- ● Disagree
- ● Strongly Disagree

49.1%
21.7%
25.5%

10) Computer laboratory facility.

106 responses

- ● Excellent
- ● Very Good
- ● Good
- ● Average
- ● Poor

27.4% · 17.9% · 20.8% · 29.2%
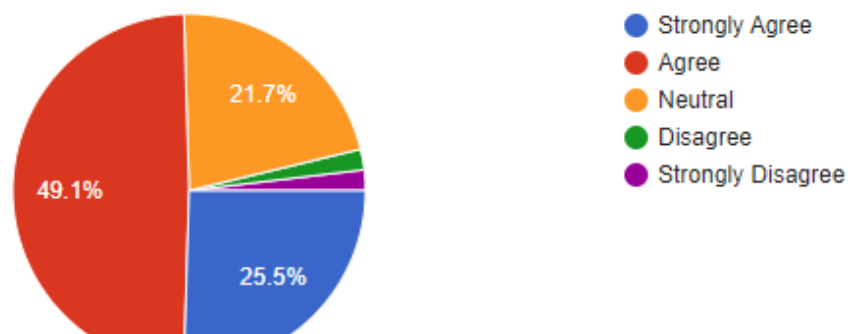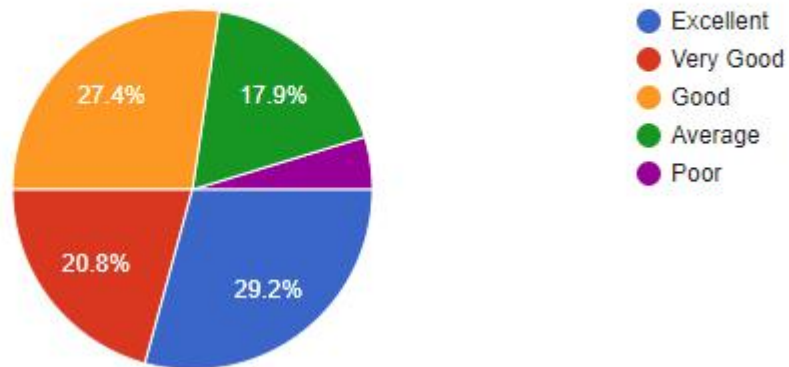
11) Canteen Facility

106 responses

- ● Excellent
- ● Very Good
- ● Good
- ● Average
- ● Poor

22.6% · 34.9% · 7.5% · 22.6% · 12.3%
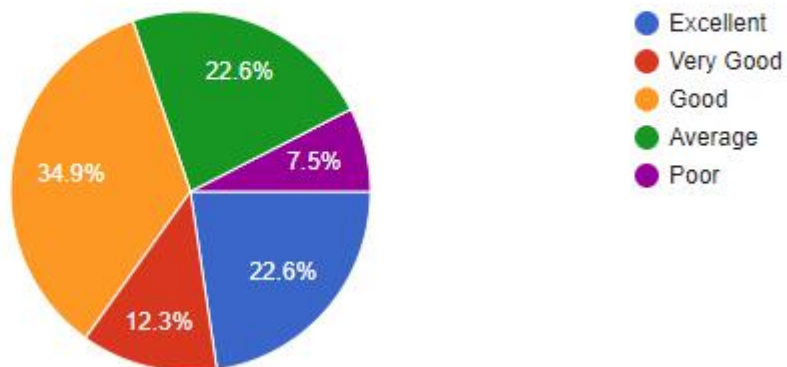
12) The curriculum fulfils your expectations.

106 responses

- ● Strongly Agree
- ● Agree
- ● Neutral
- ● Disagree
- ● Strongly Disagree

27.4% · 51.9% · 15.1%
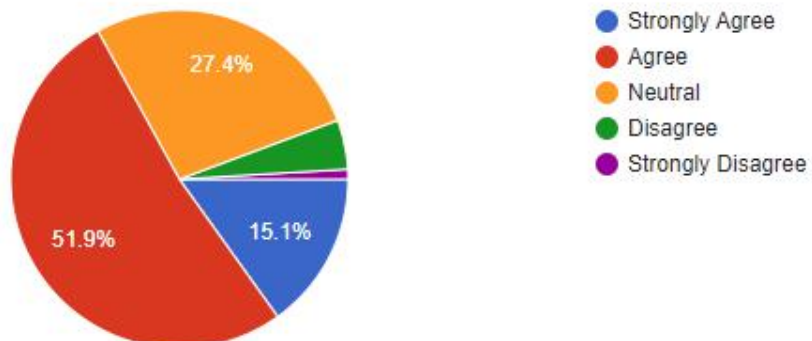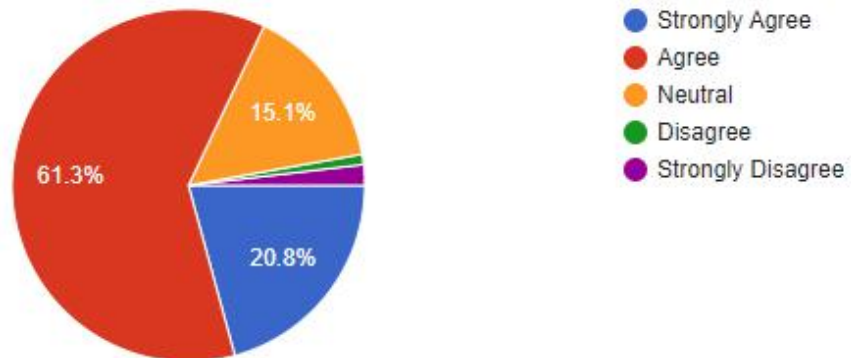
13) Sufficient number of prescribed books/ reference materials are available in the college library/ departmental library/ book bank.
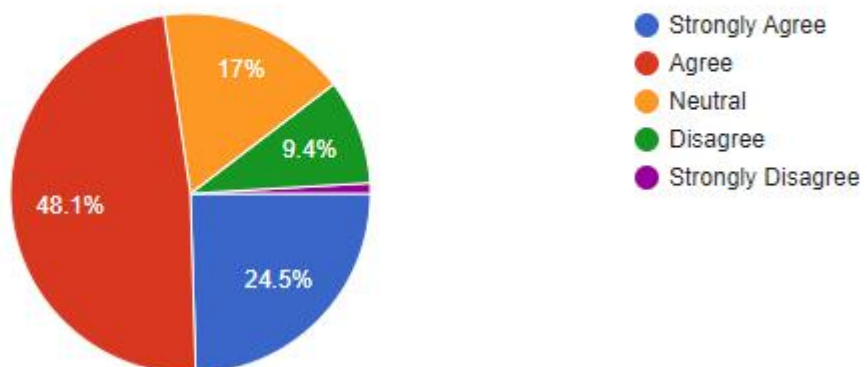
106 responses

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

57.5%
18.9%
17.9%
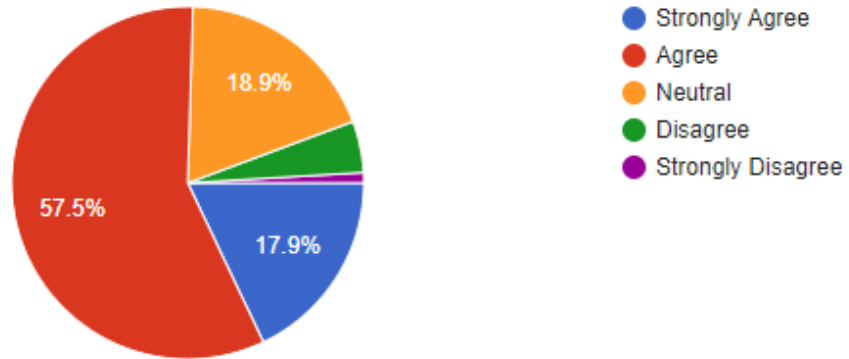
14) The question paper pattern covers the entire syllabus

106 responses

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

61.3%
15.1%
20.8%

15) Do you think teacher complete their syllabus on time.

106 responses

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

48.1%
17%
9.4%
24.5%

16) Does teacher give suitable examples at the time of delivering the lecture.

106 responses

- Strongly Agree
- Agree
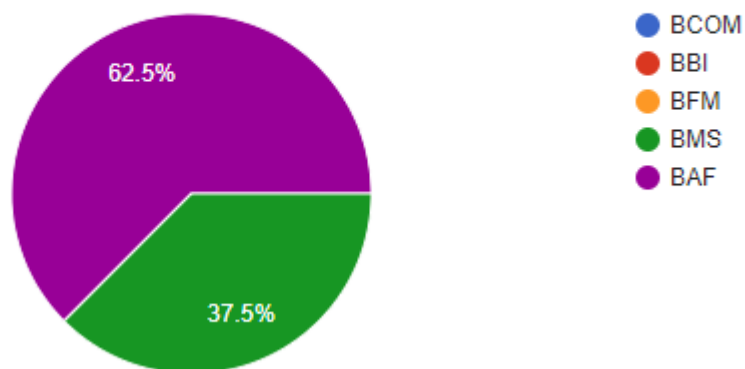- Neutral
- Disagree
- Strongly Disagree

50%

17.9%

30.2%
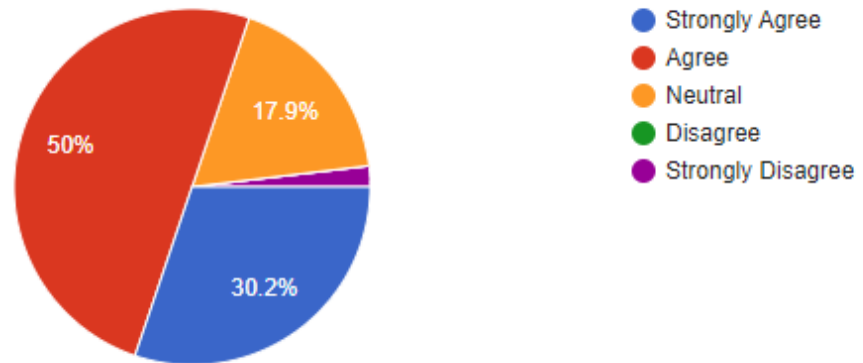
Shri Chinai College of Commerce & Economics

Alumni Feedback Analysis. 2019-20

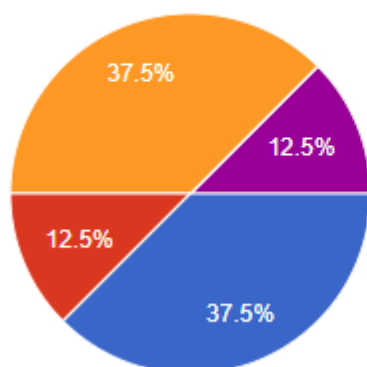### 1) In which course you are enrolled with ?

8 responses

- BCOM
- BBI
- BFM
- BMS
- BAF

62.5%
37.5%

2) Which batch you were belongs to.

8 responses

- 2016
- 2017
- 2018
- 2019
- 2020
- 2021

50%
12.5%
12.5%
25%
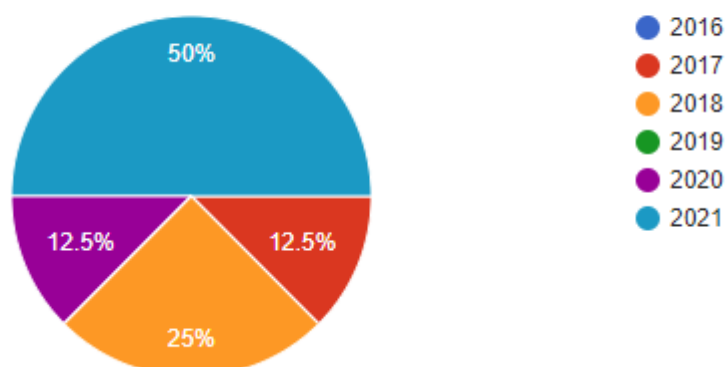
3) Does the course benefited you in the long run.

8 responses

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

37.5% | 12.5% | 37.5% | 12.5%

4) What all you have learnt from the programme does that benefited you.

8 responses

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

25% | 25% | 12.5% | 37.5%
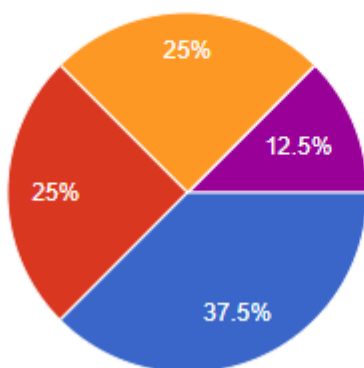
5) After completion of the due course does your institution helps you out regarding your queries.

8 responses

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

25% | 37.5% | 37.5%
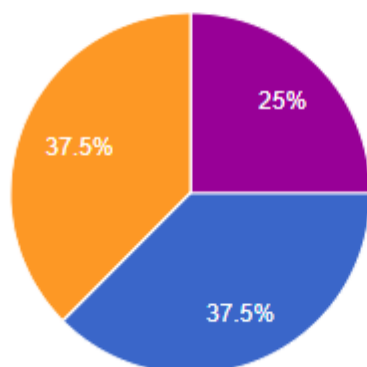
6) Do you think the institution provides all the information from time to time.

8 responses

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

12.5% · 12.5% · 12.5% · 25% · 37.5%
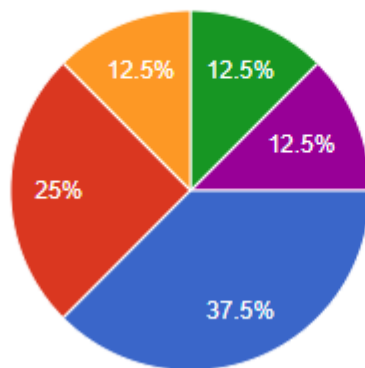
7) Do you believe that the institution helped you in terms of enhancing your skills.

8 responses

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

25% · 25% · 12.5% · 37.5%
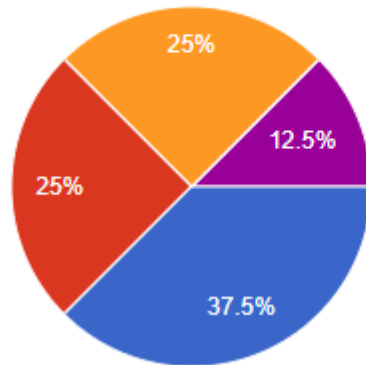
8) Does your course have a bring scope in the job market.

8 responses

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

37.5% · 12.5% · 12.5% · 37.5%

9) Nature of college staff. (Teaching)

8 responses

- ● Excellent
- ● Very Good
- ● Good
- ● Average
- ● Poor

Excellent: 37.5%
Very Good: 25%
Good: 12.5%
Average: 12.5%
Poor: 12.5%

10) Nature of college staff. (Teaching)

8 responses

- ● Excellent
- ● Very Good
- ● Good
- ● Average
- ● Poor

Excellent: 50%
Very Good: 12.5%
Good: 12.5%
Average: 12.5%
Poor: 12.5%